
Encounter Data User Group Q&A Documentation

Questions and Answers – April 26, 2012 Live Session

Q1: Will MAOs and other entities have the opportunity to submit additional encounters beyond the recommended 2,000 encounters for Tier 2 testing for Professional and Institutional data?

A1: CMS is assessing specific guidance for the submission of additional encounters for Tier 2 testing and will notify MAOs and other entities when final decisions have been determined.

Q2: Will CMS conduct a Regional training session for encounter data this year?

A2: A Regional Technical Assistance session will be held from August 9, 2012 to August 12, 2012 in Baltimore, MD. MAOs and other entities unable to attend in person will have the opportunity to attend this session by way of a webcast. Additional information regarding registration and webcast details will be provided in the upcoming weeks.

Q3: What does CMS recommend for reconciliation when MAOs and other entities submit paid claims and receive rejected encounter lines due to coding errors?

A3: CMS recommends that MAOs and other entities receiving rejected encounter lines due to coding errors report these issues using the EDS Incident Tracking Tool located on the CSSC Operations website at www.csscoperations.com, along with an example of the rejected information. CMS will research the issues and provide guidance accordingly.

Q4: When MAOs and other entities submit encounters using situational loops (i.e., Loop 2310C – Service Facility Location), will the NPI be required for that loop and segment?

A4: Yes, whenever a situational loop is used, the NPI is required and will be validated through CEM edits in the Encounter Data Front End System (EDFES).

Q5: When submitting production data, will MAOs and other entities be required to wait for receipt of MAO-002 reports before submitting additional original encounters?

A5: No, MAOs and other entities do not have to wait for each submitted file to be finalized prior to submitting additional files. If the submitted encounters require adjustments, the MAO or other entity must receive the MAO-002 report for the initial encounters submitted before submitting the adjustment file. CMS recommends that plans wait until they have received the MAO002 report before submitting additional encounters in order to prevent submitting encounters with the same errors noted on previously submitted files.

Q6: What is the expected return time for MAO-002 reports for production data submitted after May 1, 2012?

A6: MAOs and other entities should expect to receive MAO-002 reports for production data within five (5) business days of file submission.

Q7: When submitting a chart review encounter for submission of additional diagnosis codes, will MAOs and other entities be required to resubmit the original diagnosis codes or only those that are being added to the encounter?

A7: When submitting additional diagnosis codes with a chart review, MAOs and other entities should submit only the diagnosis codes being added to the encounter. CMS is developing further guidance for Chart Reviews and will provide additional guidance as required.

Q8: Do MAOs and other entities have to wait before submitting unlinked chart review encounters?

A8: No, MAOs and other entities do not have to wait to submit unlinked chart review encounters. CMS is developing further guidance for Chart Reviews and will provide additional guidance as required.